Course Syllabus

Department: Business Department

Date: 12/17/2012

I. Course Prefix and Number: HTM 230
   
   Course Name: Hotel Law
   
   Credit Hours and Contact Hours: 3 credit hours and 3 contact hours

   Catalog Description including pre- and co-requisites:

   Hotel law is designed to introduce the student to the legal issues surrounding the practices of the hospitality industry. Topics to be covered include, but are not limited to, contract law, negligence, bailment, rights of innkeepers, rights of guests, liability with respect to the sale of food and alcohol, regulation and licensing, employment issues and casino law.

   Relationship to Academic Programs and Curriculum including SUNY Gen Ed designation if applicable:

   This course is a required course for Hotel & Resort Management students, a business elective for business students and a general elective for all other students.

II. Course Student Learning Outcomes:

   Upon completion of this course the student will be able to:
   1. Define negligence as it relates to the hospitality industry
   2. Describe the contractual relationship between innkeeper and guest
   3. Demonstrate knowledge of employment law as it relates to hospitality
   4. Identify issues surrounding personal property of guests and patrons
   5. Define liability issues associated with the sale of food and alcohol
   6. Identify laws that apply to hotels that provide casino experiences

   College Learning Outcomes Addressed by the Course:

   X writing
   □ oral communications
   X reading
   □ mathematics
   □ critical thinking
   □ computer literacy
   □ ethics/values
   X citizenship
   □ global concerns
   X information resources
III. Assessment Measures:

<table>
<thead>
<tr>
<th>List identified College Learning Outcomes(s)</th>
<th>Specific assessment measure(s)</th>
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<tbody>
<tr>
<td>Reading</td>
<td>Students will be required to read the textbook throughout the course in order to demonstrate knowledge of the material. Additional reading materials will be assigned as needed to supplement text information.</td>
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<tr>
<td>Citizenship</td>
<td>Students will analyze the hotel/guest relationship paying particular attention to the rights of guests and innkeepers with regard to negligence, liability, and the legal ramifications of service to the public.</td>
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<tr>
<td>Writing</td>
<td>Students will complete writing assignments that may include a research paper, written homework, projects, assignments, and case studies.</td>
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<tr>
<td>Information Resources</td>
<td>Students will be asked to research topics including case-specific legal information, applicable laws, and legal responsibilities.</td>
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<tr>
<td>Ethics/Values</td>
<td>Students will analyze values and behaviors displayed by hotel companies and properties alike. Additional focus will be given to guest and employee rights.</td>
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IV. Instructional Materials and Methods

Types of Course Materials:

Textbook – The FLCC College Bookstore is able to provide information on the textbook currently being used in this course. Additional materials such as articles, current periodicals, digital presentations, and guest speakers may be used to supplement the textbook.

Methods of Instruction:

Methods of Instruction may include but are not limited to: Lecture, Written Assignments, Group Projects, Case Study Analysis, Authentic Projects/Assignments, Discussions, Internet Research, Guest Speakers
V. General Outline of Topics Covered:

I. Introduction to the Legal System
   A. What is Law?
   B. Our Judicial System
   C. How a Case Makes Its Way Through the Court System
   D. Alternative Dispute Resolution

II. Contract Law
   A. Contract law in general
   B. Trade Usage
   C. Contract Law As It Relates to Hotels, Catering and Conventions
   D. Interference with a Contractual Relationship

III. Negligence
   A. Basic Principles of Negligence
   B. Negligence and Hospitality

IV. Relationships with Guests and Other Patrons
   A. Who qualifies as a guest?
   B. Guests illegal acts
   C. Termination of guest-innkeeper relationship
   D. Landlord – tenant relationship

V. Protecting Patrons’ Property
   A. Risks to property in the hotel
   B. Limitations on the absolute liability rule
   C. Limited liability for other property
   D. Extension of liability
   E. Hotel's Negligence
   F. Liability During Check-In and Check-Out
   G. Guest Statutes
   H. Liability After Check Out
   I. Bailment

VI. Rights of Innkeepers
   A. Exclusion of Non-guests
   B. Refusal of Lodging
   C. Selecting Accommodations for a Guest
   D. Changing Accommodations
   E. Eviction
   F. Refusing a Diner
   G. Statutory Protection for Innkeepers
   H. Defrauding the Innkeeper or Restaurateur
VII.  Guests’ Rights
   A.  Basic Guest Rights
   B.  Protection Against Illegal Searches
   C.  Protection Against Insults
   D.  Protection Against False Arrest
   E.  Rights Concerning Rates and Fees
   F.  Proper Handling of Mail and Packages

VIII. Liability With Respect to the Sale of Food and Alcohol
   A.  Warranty of Merchantability
   B.  False Food Claims
   C.  Smoking Restrictions
   D.  Alcoholic Beverages
   E.  Liability With Respect to Injuries to Patrons
   F.  Safety Concerns Particular to Food Preparation

IX.  Employment
   A.  Fair labor Standards Act
   B.  Job Discrimination
   C.  Americans With Disabilities Act
   D.  Mandatory Verification of Employment Status
   E.  Family and medical Leave Act

X.  Regulations and Licensing
   A.  Regulation of the Marketplace
   B.  Franchising
   C.  Regulation of Internal Affairs
   D.  Licensing and Zoning

XI.  Casinos
   A.  Contracts involving Gambling Debts
   B.  Torts Involving Casinos
   C.  Sexual Harassment
   D.  Criminal Activity
   E.  Casinos on Native American Reservations